



# TOTAL SAFETY SOLUTIONS

## **UPDATE; Emergency Plug® Product Advisory,**

Continuing the statement made on Feb 23<sup>th</sup> '24.

Dear Emergency Plug® Customers,

After conducting several extensive tests in the USA on most well-known EV and PHEV models we've concluded that we can't guarantee the full functionality of the Emergency Plug® on the EVs and PHEVs manufactured by General Motors (GM).

This includes all the vehicles (EVs and PHEVs) from:

- Chevrolet
- GMC, including HUMMER
- Cadillac

Some GM vehicles can only be disabled with the Emergency Plug® when in a neutral or parking mode. Once the Emergency Plug is plugged in into a vehicle in a neutral or parking mode, the indicator on the Emergency Plug will turn blue and the vehicle can no longer be switched to a driving mode.

Important to note is that the Emergency Plug® does work on all other EV and PHEV models that operate in accordance with our stringent interpretation of the NHTSA Federal Motor Vehicle Safety Standards and UNECE Global Technical Regulation on the Electric Vehicle Safety.

We continue to test the Emergency Plug® on all EVs and PHEVs that drive on the North American public roads.

Please, as always, contact us with any questions and suggestions regarding our products.

Total Safety Solutions